



Task 2.2: European LT Users and consumers survey

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<http://www.european-language-grid.eu>

Overview of task 2.2

- ❑ **Conducted by Dublin City University (project coordinator)**
- ❑ **Objectives:**
 - Collect and analyse the views of European LT users/consumers as the final beneficiaries of LTs in relation to the necessary and desired developments supporting DLE for all European languages by 2030
 - Explore how DLE can be promoted from the LT users/consumers perspective.

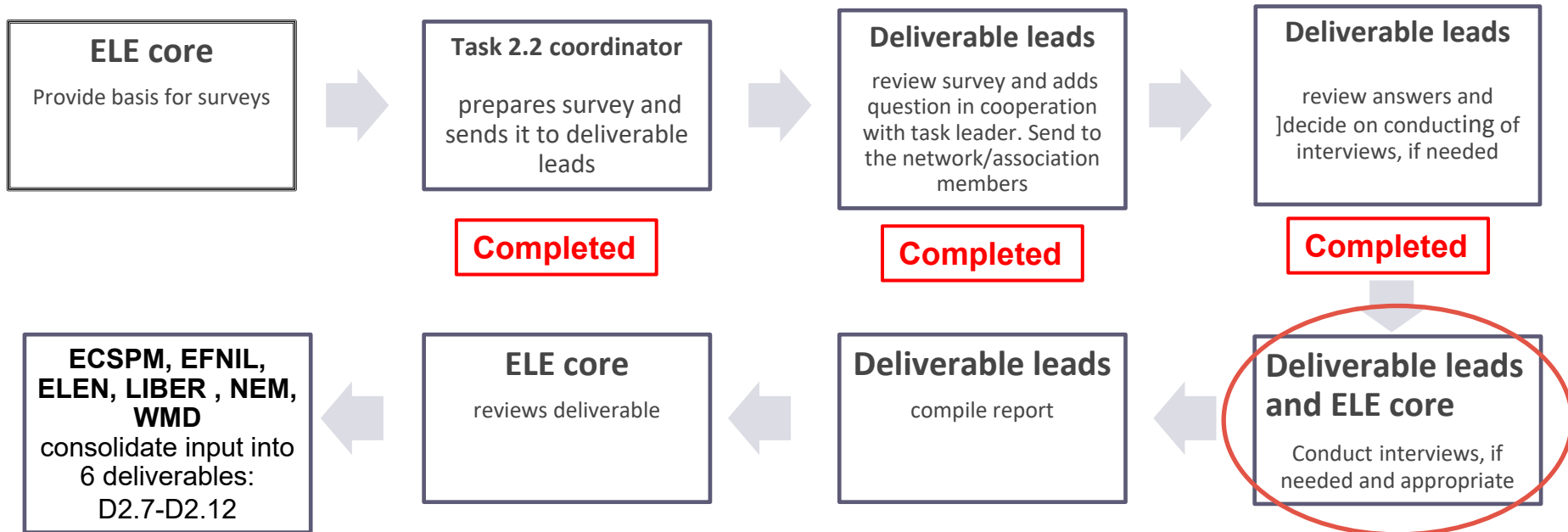
Overview of task 2.2

☐ Methodology:

- **Consultation process through an online survey** with the objective to investigate expectations, needs and wishes of stakeholders, to ensure their voices play a decisive role in the pursuit of full DLE supported by LTs.
- **Deliverable leaders** collect answers and prepare reports (D2.7-D2.12) with analysis and interpretation of results. **Interviews are currently being carried out** in order to collect further information
- **Deliverable leaders:** ECSPM, EFNIL, ELEN, LIBER, NEM, Wikipedia

Workflow and progress to date

Deliverable leads: ECSPM, EFNIL, ELEN, LIBER, NEM



Deliverable D2.7-D2.12: first draft: **December 10th**. Final version **February 2022** (month 14)

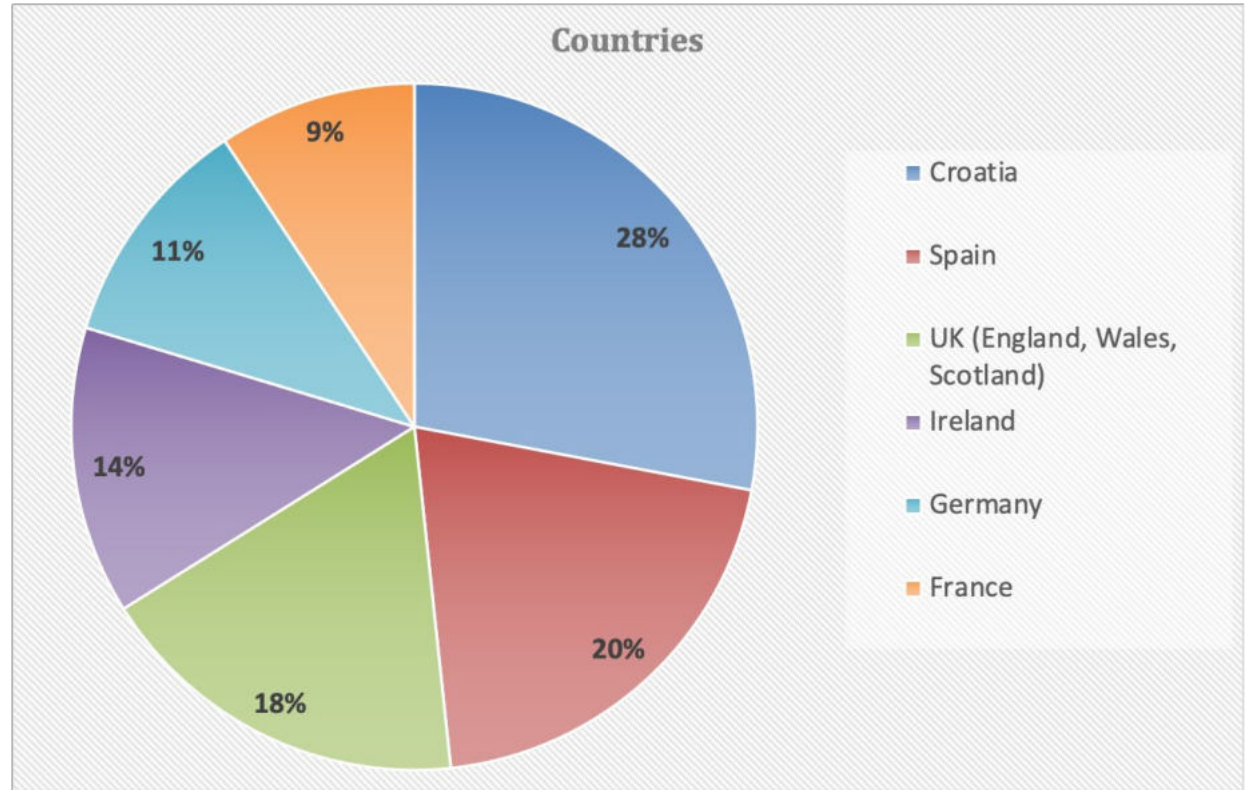
The Survey

- The survey results will serve as input for the (SRIA) and roadmap, in order to tackle the striking imbalance between European languages in terms of the support they receive through LTs by 2030.
- Structured in four main parts:
 - Respondents' profiling
 - Language respondents work with
 - Evaluation of current situation
 - Predictions and visions for the future
- The survey was opened on 21st June 2021 and closed on 18th October 2021. In total, 246 responses have been collected
- The survey was designed, set up and published on the *EU Survey platform*.

Survey data

- 246 contributions
- Most frequent languages selected by respondents.

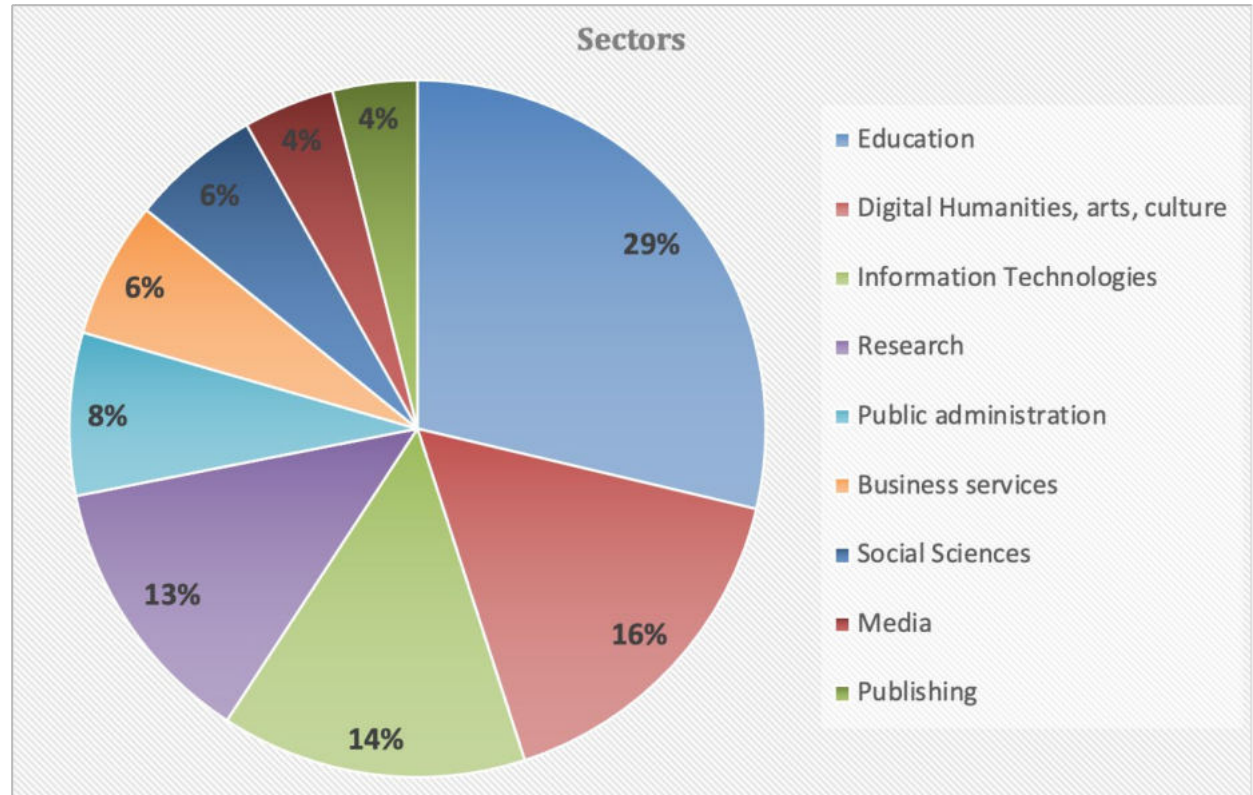
In which country are you based?



Survey data

Which association(s)/community(ies)/organisation(s)/sector(s) of users and consumers do you represent?

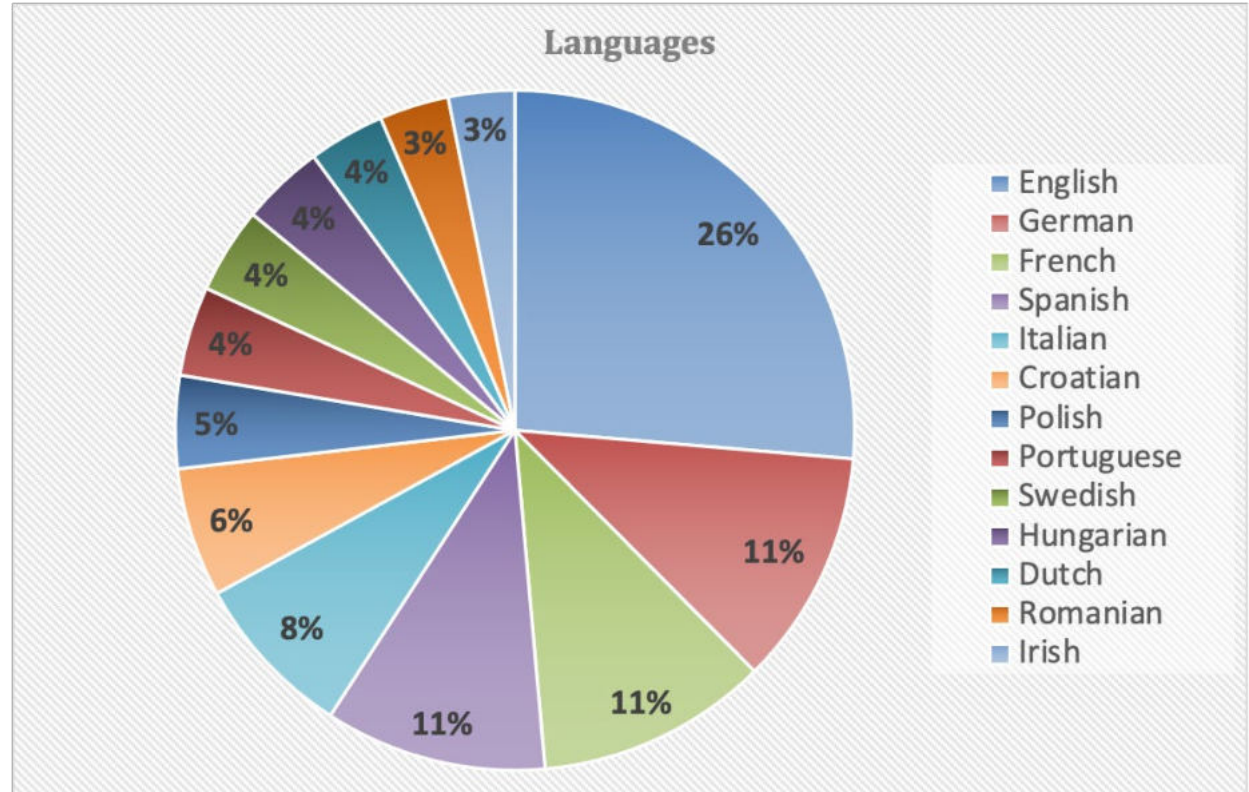
- 246 responses
- Most frequent sectors select by respondents



Survey data

- 246 responses
- Most frequent countries selected by respondents

Which of the official language(s) listed below do you or your organisation work with?



Interviews

- The purpose of the interviews is to collect more data and supporting statements deemed by leaders relevant to achieving the objectives of the ELE project
- Interviews are being conducted by deliverable leaders with:
 - a) Survey respondents who have agreed to a follow-up discussion, e.g. to request clarifications
 - b) Other distinguished figures who have not responded to the survey, but whose opinions and support can have an added value for the report and for ELE as a whole: use survey questions adapted as deemed appropriate to the context of the discussion
- Instructed to focus especially on the key challenges a future ELE funding programme should address and on the interviewee's further recommendations.

EU Citizen Survey

- **Objective:** hear the European Citizen's thoughts on digital language equality for their language(s), especially where they see problems and challenges.
- Target audience: European citizens between 18-65
- 10 Questions setup on the QuestionPro online survey tool
- Survey will be translated and distributed in all the 30+ languages covered by the ELE project
- Input from the EU Citizen Survey will be consolidated into D2.17



Thank you!



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